

**Reference:** EST-OM-002/2026

**Date:** 1<sup>st</sup> March 2026

**To:** EASTELPRENEUR Nation

**Subject: Overview of EASTELPRENEUR -  
Onboarding Bonus**

## 1. Overview

This campaign provides additional bonus to EASTELPRENEUR who actively expand their network.

## Bonus Table:

Tier	Qualified Registrations with <b>RM35 reload minimum* (Monthly)</b>	New MSISDN Bonus	MNP MSISDN Bonus
<b>A</b>	<b>1 – 10</b>	<b>RM 8</b>	<b>RM 13</b>
<b>B</b>	<b>11 – 30</b>	<b>RM 9</b>	<b>RM 14</b>
<b>C</b>	<b>31 – 50</b>	<b>RM 10</b>	<b>RM 15</b>
<b>D</b>	<b>51 – 100</b>	<b>RM 11</b>	<b>RM 17</b>
<b>E*</b>	<b>101 &amp; Above</b>	<b>RM 13</b>	<b>RM 20</b>

\*Tier E is 12 months promotional campaign

\* Minimum reload – RM 35, single reload within the same calendar month.

## Scenarios:

Scenario	Conditions	Tier Applied	Calculation	Total Bonus
<b>Scenario A</b>	<ul style="list-style-type: none"> <li>3 subscribers registered</li> <li>Only 2 subscribers qualify (SIM activated + RM 35 reload within the same calendar month)</li> </ul>	<b>Tier A</b> (1-10)	2 qualified new numbers × RM 8	<b>RM 16</b>
<b>Scenario B</b>	<ul style="list-style-type: none"> <li>33 <b>MNP</b> numbers (all qualified with RM 35 reload)</li> <li>24 new numbers (all qualified with RM 35 reload)</li> <li>Total: 57 qualified subscribers</li> </ul>	<b>Tier D</b> (51-100) for total of both categories	<b>MNP:</b> $33 \times RM 17 = RM 561$ <b>New Numbers:</b> $24 \times RM 11 = RM 264$	<b>RM 825</b> (RM 561 + RM 264)
<b>Scenario C</b>	<ul style="list-style-type: none"> <li>33 <b>MNP</b> numbers registered</li> <li>None of the subscribers performs an RM 35 reload within the same month.</li> </ul>	<b>No users completed the RM 35 reload</b>	<b>Not qualified for bonus</b>	<b>RM 0</b>

## 2. Terms & Conditions

- a) The Onboarding Bonus is only **eligible** if both the **activation** and **reload** are completed **within** the **same calendar month**.
- b) The bonus amount displayed in the EASTEL App or Portal reflects real-time calculations as estimated; however, the **final eligible bonus** will only be **confirmed** at **month-end**.
- c) This campaign counts will be **reset** by monthly basis.
- d) Where an **MNP** request is **submitted in one calendar month** but the port-in is only **successfully** completed in the **following calendar month**, the EASTELPRENEUR must **fulfil** the reload requirement in the calendar month in which **the successful port-in** occurs **in order to qualify**.
- e) This onboarding campaign bonus is **NOT** convertible to **eCOMM** and is **NOT** eligible for EASTELPRENEUR ranking upgrades.
- f) \*Tier E is 12 months promotional campaign starting with the date of issuance of this memo.
- g) EASTELPRENEUR must fulfil the **Minimum Monthly Personal Reload (MMPR)** requirement, whether through **cumulative** reloads or a **single denomination**, according to their rank in order to qualify for bonuses and incentives payout.
  - a. Elite Member: **RM 35**
  - b. Ambassador: **RM 60**
  - c. Senior Ambassador: **RM 80**
- h) The EASTELPRENEUR must be **ACTIVE** status in order to receive bonuses and incentives.
- i) Malaysian must register using ID document regulated by **MCMC** (ie.: **MyDigital ID/MyKad/MyPR/MyKAS/MyTentera**).
- j) Non-Malaysian must provide a **valid passport**.
- k) If an EASTELPRENEUR fails to meet the **Minimum Monthly Personal Reload (MMPR)**, the bonuses and incentives for that month **will be forfeited**.
- l) The service is open to individuals aged **12 and above**, however; bonuses and incentives **payouts** are only eligible for individuals aged **18 and above**.
- m) Bonuses and incentives are disbursed on the **18th of the following month**.
- n) EASTELPRENEUR is required to **activate** the EASTEL Wallet in order to receive bonuses and incentives. If the EASTEL Wallet is **not** successfully activated, the bonuses and incentives shall be **carried forward** until the EASTEL Wallet is successfully **activated**.
- o) All bonuses and incentives **will be credited** to the EASTEL Wallet. A processing fee of **RM 2** shall be **deducted** from each disbursement.

Example: *If the payable bonus + incentive amount is RM 200, the EASTELPRENEUR shall receive RM 198 in the EASTEL Wallet.*
- p) If the total disbursement **exceeds RM 20,000**, only the amount in **excess** of **RM 20,000** shall be credited to the designated bank account.

- q) Minimum bonuses and Incentives payouts threshold are **RM 30** and above.
- r) The said bonuses and incentives will continue accumulating until they meet the **RM 30 minimum threshold**. Once the threshold is met, the bonuses and incentives for all accumulated months will be **paid out in a single lump sum**, Scenarios:
  - a. Month 1 (**MMPR**) met, bonuses + incentive less than RM 30 → carried forward
  - b. Month 2 (**MMPR**) met, bonuses + incentive less than RM 30 → carried forward
  - c. If the Month 3 requirement is met and the total bonuses and incentives is more than RM 30 within a single month, payout for Months 1 to 3 will be made in a **single combined payment**, provided the reload (**MMPR**) is fulfilled (**3 months × Monthly Minimum Personal Reload**).
- s) EASTELPRENEURS must ensure their registration is valid and free from fraud, cheating, or violations of regulations set by **MCMC or any local authority**.
- t) Fraud, misuse, or irregular activities may lead to **suspension or forfeiture** of bonuses and incentives.
- u) Appeals will **not be entertained** if the eligibility criteria for these bonuses and incentive are not met.
- v) These bonuses and incentive are **excluded** from BRN and project-related activities.
- w) In the event of any discrepancy between the **translated version** and the **English version**, the English version shall prevail.
- x) EASTEL reserves the right to amend, update, suspend, discontinue, or terminate any part of this incentive or campaign without prior notice. Continued participation constitutes acceptance of any updated terms.

Turn every activation into opportunity and every reload into progress. This is your time to shine, earn, and succeed. Let's rise as one EASTEL family.

Thank you for your continued support and cooperation. For any enquiries, please WhatsApp us at: **+6011-6160 1220**

Warm Regards,



Darren Lim  
Head of Community Development.